

## Contact Us Today

For immediate and excellent service, please contact John G. Prosser II, Vice President by calling toll free: (888) 299-9800. You can also send email inquiries to [jgp2@comcast.net](mailto:jgp2@comcast.net) or direct dial (248) 400-9164.

Health Partners, Inc. can be found at five conveniently located Michigan locations.

### Corporate Offices

17515 West Nine Mile Road, Suite # 1185  
Southfield, MI 48075  
Main: (248) 423-3466  
Toll Free: (800) 969-7723  
Fax: (248) 423-3465  
Contact: Nancy Hagan, RN

### Western Region

Kalamazoo Location  
4341 Westnedge, Suite #2105  
Kalamazoo, Michigan 49008  
Main: (269) 552-5552  
Toll Free: (888) 660-0011  
Fax: (269) 552-9450  
Contact: Amy Harness

### Central Region

1335 South Linden Road, Suite #F  
Flint, Michigan 48532  
Main: (810) 733-0890  
Toll Free: (800) 644-1260  
Fax: (810) 733-8713  
Contact: Marcie Eckert

### Western Region

Grand Rapids Location  
1575 44th Street S.W., Suite #400  
Wyoming, Michigan 49509  
Main: (616) 534-1650  
Toll Free: (800) 590-7886  
Fax: (616) 534-2340  
Contact: Amy Siple

### Northern Region

321 E. Lake Street, Suite 5  
Petoskey, MI 49770  
Main Phone: (231) 348-6960  
Toll Free: (888) 834-2851  
Fax: (231) 348-7080  
Contact: Christine Tocco



[www.healthpartnersinc.com](http://www.healthpartnersinc.com)



ULTIMATE STANDARDS AND QUALITY IN HOME HEALTH CARE

## A Comprehensive, Custom Approach

Health Partners Inc. specializes in Rehabilitation Home Care Programs, Private Home Care, and Facility Staffing. Our goal is to assist clients to reach their maximum level of functioning and independence and to improve their psychological and social well being.

We have enjoyed a growing number of clients, partners and suppliers as a result of our commitment to excellent service and value. Our team management approach allows Health Partners to work closely with case managers and all rehabilitation therapies including occupational, physical, speech, social work, and nutrition. Our approach is totally comprehensive and custom-tailored care for each individual we serve.

Health Partners is committed to providing the highest caliber professionals who possess the aptitude and attitude to adapt to the needs of a diverse client base. HP consistently promotes our vision for the highest standards in health care; remaining vigilant in our search for competent, compassionate, and dedicated professionals that possess both the skills and the desire to provide exceptional service.

We look forward to learning about your expectations and earning the opportunity to be considered one of your preferred providers of quality, in-home nursing care.

**Health Partners, Inc was founded in 1990 by current President Mike Gillet. Gillet has been a member of Wayne State University's College of Nursing board of visitors since 2006; where he is involved in the acquisition of financial support for nursing education and health care.**

## A Committed Partner

### A Community Advocate

Health Partners participates in the industry through a variety of affiliations and partnerships. Examples include:

- ♦ Association of Rehabilitative Nurses
- ♦ Brain Injury Association of Michigan
- ♦ Case Management Society of Michigan
- ♦ Coalition to Protect Auto No-Fault (C-PAN)
- ♦ Michigan Brain Injury Government Relations Committee
- ♦ Michigan Brain Injury Providers Council
- ♦ Michigan Insurance Adjusters Association
- ♦ Michigan Self Insured Association
- ♦ Michigan Association for Justice
- ♦ Rehabilitation Insurance Nurse Council
- ♦ West Michigan Brain Injury Network
- ♦ West Michigan Spinal Cord Network

Health Partners, Inc. is a member of:

- ♦ Better Business Bureau
- ♦ Michigan Chamber of Commerce
- ♦ Detroit Regional Chamber
- ♦ Michigan Business & Professional Association

## *Service and Support:*

### *A Cohesive Team Available at Any Time*

Our teams and clients are supported by a network of experts, associates and administrative personnel who work directly with each client on any aspect of their care.

## *Serving Our Clients:*

### *High Expectations and Vigorous Needs*

We specialize in bringing emotional intelligence to highly complex and long-term care situations. This requires an extraordinary approach to service.

## *Emotional Intelligence:*

### *Caregivers That Are Different*

Happy, satisfied caregivers who enjoy full support and benefits as Health Partners employees bring a long-term perspective and personal attachment to each case.

## *Holistic and Comprehensive:*

### *Delivering A Complete Care Package*

Maximizing the stability and well-being of these special clients means offering a full spectrum of services backed by an extraordinary commitment to dependability, accountability and trust.





### Highly Personalized Care for Extraordinary Situations

Our teams of highly skilled and experienced care givers are committed to providing specialized, professional private home care for individuals with the following conditions:

- Spinal cord injuries
- Traumatic brain injuries
- Orthopedic surgeries and injuries
- Central nervous system disorders

### What Makes Our Caregivers Different?

Health Partners invests deeply in a rich and rewarding employment experience for all of our caregivers. Clients and families can count on the best, most dependable care knowing that our providers are committed employees who have a long-term perspective and take personal pride in our mission of helping clients reach their maximum level of functioning and independence and to improve their psychological and social well being.

### Providing All Levels of Home Health Care

We offer comprehensive and fully customized care plans to suit any condition. Our services span the full spectrum of assistance:

- Specialized, Skilled Nursing
- High Tech Home Health Aide
- Home Health Aide (HHA)

### Specialized, Skilled Nursing Services

Our Skilled Nursing Services support the most complex and medically vigorous conditions with a measure of emotional intelligence and skill that is unique to the field.

- Rehabilitation Nursing Program
- Private Duty “shift work” for Medically Complex Situations
- IV Infusions and Injections
- Peripheral and Central Venous Catheter Care
- Laboratory Tests
- Mechanical Ventilator Management
- Medication Set Ups
- Complex Wound and Ostomy Management
- Tracheostomy Management
- Nasogastric and Gastrostomy Tube Management

### High Tech Home Health Aide Services

High Tech Aides are formally trained; competency evaluated and monitored by a supervising RN in the following routine skill sets:

- Bowel and Bladder Management
- Straight Catheterization
- Non-Complex Wound Care
- Glucometer Management
- Autonomic Instability Management
- Hemodynamic Instability Management
- Gastrostomy Feedings
- Behavior Management of TBI Clients

### Home Health Aide Services

Our Home Health Aides and Certified Nursing Assistants provide assistance with daily living activities designed to promote independence and prevent complications.

We assist with a variety of lifestyle services:

- Grooming , Bathing, Toileting and Dressing
- Meal Preparation and Feeding
- Housekeeping and Laundry
- Ambulation and Wheelchair Mobility
- Transportation to Medical Appointments, Stores, and Therapies
- Accompaniment to Entertainment and Recreational Activities
- General Quality of Life Initiatives

Our Home Health Aides can also help with:

- Vital Sign Monitoring
- Range of Motion Exercises
- Simple Dressing Changes





### *Making the Right Choice*

The decision you make about a caregiver has many implications.

Health Partners understands that the only healthy and sustainable solution offers a balance of financial appeal, quality of resources and dependability. Our investment in the best, most qualified staff in addition to our extraordinary support and education reflects this unique and comprehensive client approach.

As you evaluate the various options available, consider the following checklist:

- ✓ All Cases Are Supervised By A Registered Nurse
- ✓ Each Care Plan Is Individualized
- ✓ After Hours Registered Nurse and Staffing Coordinator Available
- ✓ Full Time Nurse Educator, Certified CPR Instructor On Staff
- ✓ A Complete Education Department Promises Continuous Education and Improvement
- ✓ Internal Quality Assurance Program Administered By Registered Nurses
- ✓ Extensive Employee Benefits Include Health Insurance, 401K, Dental, Vision, Life, and AFLAC
- ✓ Retained Labor Law Attorney to Insure Compliance with All Labor Laws, ADA and FMLA
- ✓ Risk Management and Safety Programs to Insure Safe Working Environment for Employees and Clients
- ✓ Extensive Employee Screening Including Pre-Employment Personality Assessments
- ✓ Management Team With Over 75 Years Combined Health Care Experience
- ✓ Representatives Will Meet with Family and Clients at Any Time or Place and as Often as Necessary